

May 6, 2022

Barren River District Health Department Notice of Data Security Incident

Barren River District Health Department (the “Department”) is notifying a small number of individuals that their personal information may have been subject to unauthorized access in connection with a recent cyber incident. Additional information may be found below:

In November of 2021, Department employees began receiving reports that emails were sent from BRDHD asking recipients to click on a link. The Department immediately began working with cybersecurity experts to conduct an investigation and secure its email. The investigation concluded in April of 2022 and the Department learned the cybercriminals used an automated process to remove data from Department email boxes. The Department performed an extensive review of this data and determined that it contained personal information for a limited number of individuals.

The affected data varied but may have involved names, addresses, dates of birth, and certain health information such as patient identification or medical record numbers, diagnosis(es), medical history, and treatment information. Eight individuals may have had their Social Security number or driver’s license number included. Those individuals were offered credit monitoring services at no cost to the affected individual. The Department also established a toll-free phone number which can be used to ask questions and seek additional assistance.

We have no reason to believe that the motivation of the cybercriminals was to inappropriately use personal information. However, as a precautionary measure, we urge affected individuals to take appropriate steps to protect their personal information by remaining vigilant to the possibility of fraud and identity theft by reviewing and monitoring their account statements and free credit reports for any unauthorized activity. Any unauthorized or suspicious activity should be reported immediately to the appropriate authorities, including the state Attorney General and local law enforcement, as well as the major credit bureaus.

We are sorry that this incident happened. We are committed to protecting the personal information in our possession and will continue to invest in the internal processes, tools and resources to reduce the likelihood of something like happening

again. If individuals have any further questions regarding this incident, please contact us toll-free at 833-551-0953 between the hours of 8:30 a.m. – 4:30 p.m. CDT, Monday through Friday. This number will be active until August 4, 2022.